



### Call Center Representative

Fox Communities Credit Union is a \$1.5 billion in assets community based credit union serving over 100,000 members at 22 locations. We take pride in being a progressive, member-owned, full service financial institution dedicated to serving the community.

**We currently have a career opportunity at our Corporate Office in Appleton for a full-time Call Center Representative!**

We are looking for an individual who will create a positive first impression and establish strong member relationships while assisting members and potential members with their telephone requests in a very fast paced environment.

Major responsibilities of this position will be to answer the phone in a courteous and professional manner while assisting members with account inquiries and account maintenance, identifying member needs, and suggesting services that would benefit the member.

Candidates for this position must possess a background in and a passion for serving customers, strong verbal and written communication skills, and excellent problem solving skills. Prior financial industry experience is preferred.

Call Center Hours: Mon, Tues, & Wed 8am-5pm. Thurs & Fri 8am-6pm. Sat 9am-noon

Fox Communities Credit Union believes our employees are our most important asset. **We offer a great team environment, competitive salary and an excellent benefit package which includes, medical, dental, vision, life, short-term and long-term disability insurance, 401k (Roth and Traditional), which includes company contributions including match, and paid time off! As part of our commitment to the communities we serve we also offer all employee's Paid Volunteer Time Off!** If you are enthusiastic about a rewarding career with a successful & growing credit union, please complete an online application and/or submit your resume and salary requirements to:

Human Resources  
Fox Communities Credit Union  
3401 E. Calumet St.  
Appleton, WI 54915  
Email: [hr@foxcu.org](mailto:hr@foxcu.org)  
[www.foxcu.org](http://www.foxcu.org)

Equal Opportunity Employer of Minorities, Females, Protected Veterans, and Individuals with Disabilities.

**Team Fox Rocks!**