



Member Relationship Officer

Fox Communities Credit Union is a \$1.5 billion in assets community based credit union serving over 100,000 members at 22 locations. We take pride in being a progressive, member-owned, full service financial institution dedicated to serving the community.

We are looking for a full-time **Member Relationship Officer** to join the team at our Northland branch in Appleton!

Our Member Relationship Officers Make Life Happen for our members by:

- Providing them with sound financial guidance for all their consumer lending needs.
- Professionally assisting them with their needs by opening and maintaining checking, savings, CD and IRA accounts.
- Building and maintaining long-term relationships to anticipate their future needs and to exceed their expectations.

Candidates for this position must possess:

- Strong interviewing skills and listening skills to identify member needs.
- Minimum of one year sales and service experience.
- Excellent interpersonal skills to maintain a professional, courteous and friendly atmosphere for members and co-workers.
- Flexible availability which will include rotating Saturdays.
- Proven attention to detail skills.
- Excellent written and verbal communication skills.
- Advanced knowledge of MS office or similar software.

Preferred candidates will possess previous financial background with Home Equity lending experience.

The person hired for this position must be able to obtain and maintain registry with the Nationwide Mortgage Licensing System and Registry as required by the S.A.F.E. Act.

Fox Communities Credit Union believes our employees are our most important asset. **We offer a great team environment, competitive salary and an excellent benefit package which includes, medical, dental, vision, life, short term and long term disability insurance, 401k (Roth and Traditional), which includes company contributions including match, and paid time off! As part of our commitment to the communities we serve we also offer all employees Paid Volunteer Time Off!** If you are enthusiastic about a rewarding career with a successful & growing credit union, please complete an online application and/or submit your resume and salary requirements to:

Human Resources

Fox Communities Credit Union. 3401 E. Calumet Street Appleton, WI 54915

www.foxcu.org. Email: hr@foxcu.org

Equal Opportunity Employer of Minorities, Females, Protected Veterans, and Individuals with Disabilities.

Team Fox Rocks!